



**Spectronics**  
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## Technical Support Request

If you are seeking technical support for one or more of our products please complete this form as best you can and fax or post it to this office. Use your browser's Print function to print this form.

**Organisation:** \_\_\_\_\_ **Date:** \_\_\_\_\_  
**Contact Name:** \_\_\_\_\_ **Dept/Ext:** \_\_\_\_\_  
**Phone No:** \_\_\_\_\_  
**Fax No:** \_\_\_\_\_  
**Email:** \_\_\_\_\_  
**Home Phone:** \_\_\_\_\_  
**Product:** \_\_\_\_\_ **Version:** \_\_\_\_\_  
**Problem:** \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**For IBM compatible PCs running Windows 3.x, 95, 98, NT:**

Click on **Start** menu, then **Settings**, then **Control Panel**, then double-click on **System** for:

**System:** \_\_\_\_\_  
**Windows Version:** \_\_\_\_\_  
**Computer:** \_\_\_\_\_  
**RAM Memory:** \_\_\_\_\_ **MB RAM**

**For Apple Macintosh, Power PC, PowerBooks or iMac computers:**

Click on **Desk Top** (or click on the top right hand button and select **Finder**. Click on the Apple (top left hand button) and select 'About this Macintosh...'. Record the following details:

**System Software:** \_\_\_\_\_  
**Total Memory:** \_\_\_\_\_ **K**  
**System Software:** \_\_\_\_\_ **K**  
**Computer Model:** \_\_\_\_\_  
**Largest Unused Block:** \_\_\_\_\_ **K**